

What are Parcel Lockers





A parcel locker is an automated lockable postal box that allows users to collect and return parcels and letters independently / at their own convenience. Parcel lockers are a type of out-of-home (OOH) delivery method.







Parcel Locker Considerations

- Lockers can be battery-powered and would require no connection to any services. No groundwork would be required in this case.
- Companies such as YEOP are able to incorporate Legible London wayfinding maps from TfL at a cost.
- The landowner often has no involvement or responsibilities, as parcel locker companies usually manage and maintain their lockers.
- Installation and running costs are also usually covered by the company, making the service free of charge to the landowner.
- Parcel locker locations are either added to courier online maps or use what3words.

Benefits of Parcel Lockers

-  Self-serviced and accessible by residents 24/7, which promotes convenience.
-  Operates through an app or browser, making it easy to use.
-  Fewer failed deliveries reduces vehicle mileage, improving air quality and congestion. (A parcel locker reduces CO2 emissions from deliveries by an average of 75%.)
-  Reduces the risk of package theft or misplacements by up to 82%.

Workstream 2 Outputs

-  Support the roll out of parcel lockers in 3 SGL Partner locations.
-  Gather usage and environmental data associated with existing / new parcel locker locations and analyse impacts.
-  Share learnings through the development of case studies, resources and social media assets.
-  Tackle local air pollution by reducing the number of vehicles on roads.



CRP's Chelsea Harbour Sustainable Deliveries Hub

Resources

- [Chelsea Harbour Sustainable Deliveries Hub](#)
- [Southwark Parcel Locker](#) (launched 03/07/23)
- [Southwark Resident Flyer](#)
- [YEOP! Website](#)

Further Information

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