

CRP Lunchtime Launch 12: 'Green Logistics London: A Healthier City for All'
Thursday 16th December 2021



Question and Answer Sheet

Q: Has any consideration been given as part of the Clean Air Villages programme to green logistics goals to the last mile, specifically out-of-home delivery, with a focus on reducing delivery van numbers to reduce emissions and congestion? Noel Shapton, Director, Delivering London.

A: Reducing home deliveries and the number of small vans making such journeys requires working with the public and is a huge behaviour change project. Clean Air Villages 4 (CAV4) is more freight-focused and we are working mainly supplier side, rather than with the public. CRP has a tool called [Click Collect Clean Air](#), which shows all Amazon lockers and Click Collect services – you can search by your postcode. We have run projects in the past which have focused on reducing or banning personal deliveries to the workplace. Whilst this is not a key part of CAV4 by any means, it is something we always discuss with businesses, given half the chance!

Q: Is there a fully operational consolidation centre in Central London? Craig Birkett, Principal Air Quality Projects Officer, London Borough of Southwark.

A: Please see a list below of some consolidation centres in central London:

1. DPD Victoria, Westminster (10 EVs, 8 micro vehicles – covers 2 square miles in central London)

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2. Camden Council consolidation centre (moved from Enfield to Gray's Inn Road)
3. Gnewt (now part of Menzies) - operates several micro consolidation centres in central London, working with parcel delivery companies (e.g. Hermes, TNT) to fulfil their last mile deliveries using electric vans and cargo tricycles
4. Zedify/Hackney (counts as central London) – deliveries for large global logistics company
5. Ecofleet based in Battersea offer consolidation services as part of their cargo bike collection and delivery offering
6. Mango Logistics (Bermondsey) – offer storage as part of their courier offering (so can consolidate and store your deliveries for you until you need them)
7. Better Bankside's Green Logistics Centre

We know of companies looking for sites but finding a suitable and also affordable space is a challenge.

Q: The Guys and St Thomas' and CEVA Clean Air Villages 4 river freight trial is a great initiative, but why did CRP choose to work with EMSOL from scratch rather than build on the soundscape approach, with the potential for standardisation and enforcement, pioneered by LB Camden, LBK&C, LB Richmond, Noise Abatement Society and TfL? Ian Wainright, Director, Future City Logistics.

A: Assuming that the soundscape project is to do with noise pollution specifically, when we went out to tender for this work, we were looking for air quality monitoring specifically. EMSOL offered this, but also offered the addition of noise monitoring, so this seemed like a great way to add value to what would already be taking place. As CRP's accountable body is Westminster City Council, we adhere to their procurement policies and any decision to go with a supplier is based on strict criteria, which we take very seriously. EMSOL were chosen because they marked highest compared with other suppliers who submitted proposals at the time, for this piece of work.

Q: Has London ever considered enforcing composting via anaerobic digestion or suitable green 'waste', especially sewage? If not, why not? Peter McLoughlin.

A: The Mayor's London Sustainable Industries Park at Dagenham Dock has been designed to create a cluster of environmentally focused enterprises such as low-carbon energy from waste plants, innovative waste facilities and other CleanTech infrastructure (such as recycling, renewable energy, wind power, solar power, biomass).

Q: As an organisation with many suppliers but none of our own logistics or deliveries, what powers/influence do we have to encourage this transition e.g. through procurement policy? Kat Lund-Yates, Fundraising Development Manager, Enable Leisure and Culture.

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A: CRP has worked with many businesses in the past who have spoken to their suppliers about greener deliveries and influenced change this way. Take a look at CRP's [deliverBEST tool](#) for solutions to make your business more efficient and help you to meet your sustainability goals (you can pass this on to your suppliers too!).

Q: Will The Fitzrovia Partnership's plans fit with Dementia and Age Friendly City, and are you planning to make sure there are washroom facilities? Asmina R, Volunteer.

A: The design of public realm schemes in The Fitzrovia Partnership (TFP) is always led by London Borough of Camden, with TFP working closely with the council. Inclusivity and accessibility are vital primary considerations in the design of public realm schemes. TFP take the approach that by designing for more vulnerable members of the community, including children, older people and people with any kind of disability, the design of public spaces will also work much better for everyone. In central London it is challenging to find space for additional washroom facilities but businesses are encouraged to keep these open/make available their facilities for the public.

Q: What are logistics operators experiencing as the biggest challenge in delivering into London? Laura Jacklin, Senior Relationship Manager, Grid Smarter Cities.

A: A big challenge to London's deliveries is the changes to streets and increases in pedestrian priority zones – deliveries will need to adapt to create more nimble ways for getting around London.

Q: Who has CRP commissioned the rail freight study with? Richard Stone, Consultant, Hole in the Wall UK Ltd.

A: Momentum Transport have been commissioned for this study.

Q: What provision or incentives for Electrical Charging Point Accessibility for homes and businesses have you in place or planned? Felicity Leicester, Green Energy and Refuse Manager, Felicity's Green Services.

A: As part of Clean Air Villages 4, CRP recently launched '[Electric Vehicle Rapid Charging Hubs: Guidance for Local Authorities and Landowners](#)'. CRP is also working closely with Transport for London and other agencies on EVCP facilities.

For more information, please contact:



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