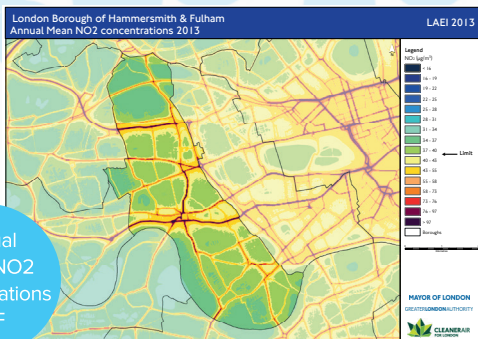# IMPROVING AIR QUALITY

to make Hammersmith & Fulham a nicer and healthier place to visit, shop and work

Hammersmith & Fulham Council have been working with Hammersmith BID and the Cross River Partnership to improve air quality in the area. The Hammersmith BID area has particularly elevated levels of air pollution and the high footfall means that exposure to pollutants is significant.

We know that delivery and servicing vehicles, such as vans and trucks, significantly contribute to local air pollution. Businesses such as yours

Annual mean NO2 concentrations H&F

– whatever the size – can significantly improve traffic congestion and air quality by reducing the number of vehicle trips through procurement.

Here are some simple actions you can take to improve air quality while saving your business time and money

Choose cleaner and greener vehicles

Ask your suppliers to use zero or low emission vehicles when delivering to you and build this into your procurement decision-making; ask your suppliers to provide information on how clean and green their fleet is and check it against this list of vehicles and criteria. For examples of suppliers that already offer services using a zero or low emission form of transport, please see the Victoria BID Zero and Low Emission Suppliers Directory.

For electric vehicles of up to 3.5 tonnes, total costs over a vehicle's lifetime tend to be lower than for a diesel equivalent. You could save money by switching your own vehicles to zero or low emission. Use this commercial vehicle finder to search for one to fit your needs.

Streamline suppliers and ordering

By placing fewer orders with fewer suppliers, staff will spend less time ordering, receiving deliveries and processing payments; and you will generate less traffic on local roads.

You can reduce the frequency of deliveries by making use of internal storage and ordering in bulk for non-perishable goods. If you do not have space, how about sharing storage with your neighbours?

Redirect personal deliveries

It is tempting for staff to have their online shopping delivered to work, but these deliveries add to congestion and air pollution to our streets, and can add costs for employers.

Promote www.clickcollect.london that lists alternative collection points located nearer to your staff's homes that are easy, convenient and affordable, in fact, some are even free.

> *"Prohibiting personal deliveries has improved the efficiency of the post room, allowing us to focus on core business processes."*
>
> *POST ROOM MANAGER, JOHN LEWIS HEAD OFFICE*

Join forces with your neighbours

By using the same suppliers as other tenants in your building or your neighbouring businesses, you could consolidate deliveries, reduce the number of delivery vehicles on your local streets and reduce costs.

Ask suppliers what discounts they can offer if your group of interested businesses all used the same supplier for goods and services such as stationery, cleaning services and waste and recycling collections.

Reduce your waste collections

Taking action to reduce volumes of waste could not only save between £400 and £1,000 annually per employee, but also helps improve the environment through reduced frequency of waste collection trips. Food waste from businesses and associated waste removal vehicle trips can be reduced by using aerobic food digesters (AFD) that convert food waste into grey water, which can be safely discharged into the sewage system. For examples, please see Compactors Direct.

Find out more about how to save money through better waste management by visiting www.wrap.org.uk

Reduce and retime your deliveries

Avoiding deliveries in the peak hours (typically between 7am – 11am and 4pm – 7pm) not only helps reduce air pollution from vehicles stuck in traffic but can make deliveries more efficient – helping reduce costs which are ultimately passed on to you.

Would you like more information?

Answer 10 quick questions at **www.deliverBEST.london** to receive bespoke suggestions and to link up with the deliverBEST team for free 1-to-1 support.

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