



Clean Air Better Business

Poor air quality increases the risk of asthma, dementia and strokes, and leads to thousands of premature deaths in London each year.

Around half of London's air pollution is caused by road transport including deliveries.

deliverBEST shares practical, proven solutions that make deliveries to your business more efficient.

Simply answer ten quick questions at www.deliverbest.london to receive relevant suggestions that will help:



Reduce costs and make your operations more efficient



Meet your corporate social responsibility goals



Reduce the number of vans on our streets and improve air quality



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The Bridge – Promoting Health and Wellbeing

About



Multi-tenanted building with offices, café and gym.

Actions



Encouraged tenants to use the same suppliers

Discouraged staff online shopping deliveries

Results



25% fewer deliveries arriving at reception



77kg CO₂ emissions avoided a year



Less traffic, cleaner environment

**Better
Bankside**



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Improving air quality is important for us as local workers and for the health of generations of Londoners.

Sarah, The Bridge

Efficient deliveries for Better Bankside

About



Single occupier office building
with community space

Action



Reduced milk orders from
daily to twice a week

Results



60% fewer milk
deliveries for
staff to receive



68kg CO₂
emissions
avoided per year



Efficient operations
resulting in less
air pollution

**Better
Bankside**



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Better Bankside



***79% of Bankside businesses
want to see improvements in
local air quality.
We're reducing our delivery
footprint and encourage
others to do the same.***

Falone, Better Bankside

Office



The security team at The Financial Times **accept deliveries overnight**, meaning 94% now arrive outside of peak congestion hours. The use of a waste compactor has also reduced waste collections by two thirds.

Tenants at 80 Strand **procure from the same suppliers** for IT, printing and cleaning supplies and waste collections, reducing the number of vehicles delivering to the building.

John Lewis **banned personal deliveries** to their head office. This freed up staff time for more productive tasks.

We are supported by partners, including the Mayor's Air Quality Fund, which means our 1:1 support could be free to you.



**Freight
TAILS**

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Department
for Environment
Food & Rural Affairs



Hotel



The Cumberland Hotel use a **supplier consolidation** service for housekeeping and kitchenware goods. This helps simplify ordering, invoicing and reduces the number of delivery vehicle trips.

deliverBEST supported the Cumberland Hotel to audit their deliveries and find efficiencies, this helped meet **ISO 14001 Environmental Management** requirements.

The Cumberland Hotel asks suppliers to **deliver at quieter times of the day** – reducing traffic congestion and improving staff and visitors experience.

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Retail



Longchamp **consolidate deliveries** to their two West End stores, by sending courier items and stock to and from their Paris HQ to a single West End address. This led to dramatically reduced courier costs, fewer invoices to administer and improved local air quality.

GAP's flagship store on Oxford Street **check supplier credentials** related to delivery emissions when procuring goods and services. This helps meet GAP's global sustainability objectives, and makes London a cleaner place to live, work and visit.

Longchamp now order essential refreshments from the **same supplier** that provides their stationery. This has saved money and reduced journeys to stores, resulting in reduced congestion and cleaner air.

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Food and drink



Attendants and cleaners at St Martin-in-the-Fields **accept deliveries overnight** when café staff are not on-site. This reduces the number of vehicles arriving at peak traffic times and makes for a better visitor experience.

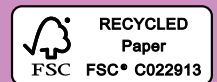
The Roundhouse events team now **bulk order** their beer and wine, storing more on site. This cut the number of beer and wine deliveries from six to three per week.

Many cafés in and around Neal's Yard procure coffee from a local supplier and **collect orders on foot**, a zero-emission transport mode!

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Managing agent / landlord



The Crown Estate has installed a dewatering unit in a central space used by multiple businesses. This has **reduced food waste** volumes by 80%, reducing demand for waste collection trips.

Shaftesbury encourage tenants in Neal's Yard to use the **same suppliers** as each other to reduce the number of vans entering the area. Most tenants use a single, preferred waste contractor.

Shaftesbury promote a preferred supplier for office supplies to their tenants, and have chosen one that delivers using **electric vehicles**.

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