



### Case Study: Pecan

Janis Simon registered with Forward into Work in mid-October of 2015 as she was not able to find and secure work.

In attending Pecan's 3 day employability programme, Janis completed Interview Preparation and Practice sessions as this is where she felt she needed the most development.

Following the employability sessions, she worked with the team on her CV and begun job searching particularly through Indeed (the employment related search engine).

"I found the job on the Indeed website and forwarded my CV which Pecan helped me to produce".

Indeed replied to Janis and she was invited to an interview with Palatial Leisure Ltd in the Elephant and Castle shopping Centre. She was later offered a job with them to her delight.

She gained a role as a General Assistant which involved opening up the building and collecting chains off the exits.

"Most of the day I am behind a reception desk, swiping membership cards to allow customers to come in, giving change, answering the phone. A part of my job is to meet and greet first time visitors and explain that they cannot come in to play Bingo unless they first become members. I also direct customers to the bowling alley which is included in the same complex!"

She also has the task of changing customer's winnings from pound coins into notes and, when on a late shift, her job is to put money in the safe – which holds great responsibility.

"Because of Pecan's support, I have been able to get an interesting job that I really enjoy at the Bingo Hall which is different every day. I would not be there if it was not for the support of Pecan. They helped by doing mock interviews with me and supporting me during the training! During the training, I learned what not to do as well as what to do!"