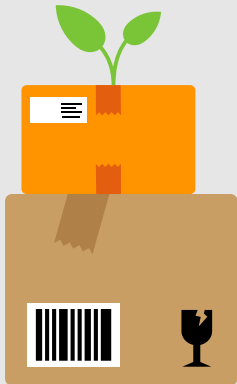


PERSONAL DELIVERIES

No one likes missing a delivery at home, but having your online shopping sent to your workplace adds to congestion and emissions in central London.

By using the alternative delivery options explained here you will help reduce congestion and air pollution. This will make the area a nicer, safer and healthier place to visit, shop and work. And you'll never miss a delivery at home again!



COLLECT INSTORE High Street retailers



- 1 Choose 'Click & Collect' as the delivery option when ordering online from a major **high street retailer**

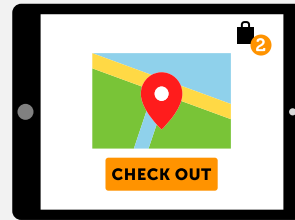


- 2 Collect your order from your chosen branch

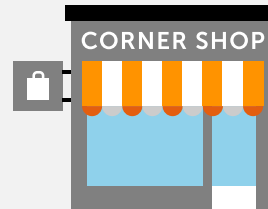


→ Usually free

COLLECT LOCALLY Selected retailers



- 1 Choose a local collect point (e.g. Collect+, Royal Mail Local Collect or an Amazon Locker*) as the delivery option when ordering online from **participating retailers**



- 2 Collect your order from your chosen collection point



→ Free, or small charge depending on amount spent, delivery speed or collection location

COLLECT LOCALLY All retailers



- 1 Sign up for a parcel management service (e.g. Duddle, HubBox or Parcelly*) and choose a convenient collection point from hundreds available



- 2 Provide your Member ID and the address of your convenient collection point when ordering goods online from **any retailer**
- 3 Collect your order from your chosen collection point



→ Approx. £2 per delivery, or unlimited deliveries from around £5 a month

*Indicative of some delivery options on the market as at June 2016. Inclusion does not indicate CRP's specific endorsement.